

## **TAUNTON TOWN FC – MATCH-DAY GUIDELINES**

### **For Supporters**

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- \* At all times and in all parts of the ground, please observe social distancing and avoid close contact with others not in your social or support bubble
- \* Arrive in good time to go through all the necessary entry procedures
- \* Make sure in advance that you know where your entry point is
- \* Be aware that your temperature might be taken before entry
- \* Be aware that all payments inside the ground are contactless
- If you need to access any of the ground's amenities, such as toilets, food & drink outlets, check to see if they are in use and plan your actions accordingly
- \* Remain in your seat or place at all times when possible
- \* If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow the direction signs
- If you are in a seated area, when moving past other spectators avoid face to face contact
- \* If you are in a standing area, please stay within your social or support bubble and remain aware of the movements of others at all times
- \* Maintain good hand hygiene use the sanitiser dispensers provided and avoid touching your face whenever possible
- Please observe respiratory etiquette always cover your mouth if needing to cough or sneeze
- \* Avoid hugs, high-fives and any close contact with people
- \* Take extreme care when shouting, singing or celebrating
- If you are attending with other members of your social or support bubble, please make sure they have read and understand these guidelines too.
- \* NHS Test & Trace Barcodes are strategically placed around the ground for use of anyone attending.

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### **For Supporters**

Page 2 of 2 (revised 11 Nov 2020)

- \* Season Ticket Holders have their own designated turnstile by the main gate. All other Advanced Ticket Holders (Home/ Away) should enter the ground via the main turnstiles unless otherwise directed.
- \* Face-Coverings are required to be worn in indoor areas of the ground (Clubhouse, Club SHOP & Toilets).
- \* Supporters standing on terraces are requested to avoid standing on areas clearly marked in yellow as 'Sterile Zones' & if changing ends are requested to follow the directions of Ground Staff by splitting equally in numbers so that, the flow of people can be managed to assist in Social-Distancing.
- \* Only Alcohol supplied by the Club can be purchased and consumed in our 'Bar areas' (Clubhouse &/or the External Bar).
- \* Table- service is provided and customer numbers are limited within both areas.
- \* Customers are requested to follow the 1-way entry & exit routes.
- \* A Face-Covering must be worn at all times in the Clubhouse unless seated.
- \* Customers are limited to a 15- minute 'Drinking Time' whilst seated and the 'Bar Areas' will only be open prior to kick-off and at half-time.
- \* The consumption of alcohol is NOT permitted whilst a match is in progress and no alcohol may be taken or consumed in any area in the ground except a designated 'Bar area'.
- \* Supporters are requested to leave the ground swiftly and safely at the end of a match.
- \* By adhering to these requests we hope to be able to continue holding matches with the maximum capacity crowd and not be faced with the situation where we have our capacity reduced.

# Thank you for your support & co-operation Stay alert, Stay safe

Help us all achieve a safe, secure & healthy stadium