



In order to assist our staff and stewards, and to help protect you and your fellow spectators, you are kindly requested to follow these guidelines below. Before attending a game, carry out your own personal risk assessment, taking into consideration not only your age, health status and clinical vulnerability, but also, if booking for others within your social bubble\*\*, their age, health status, and clinical vulnerability. As a condition of purchasing a ticket, **You must agree to provide details to support and assist NHS track and trace. Please download the NHS COVID-19 app**

Prior to leaving home each person to self-screen to ensure they do not have any Covid-19 symptoms, confirmed by a parent for those under 18. If you or anyone you live with is symptomatic you should not travel to the match and follow the Government's Covid-19 guidance.

- Only participants from the same household or bubble should travel to the match in the same vehicle.
  - If using the car park at the ground, there is a £1 parking fee - please have the correct change.
  - **It is compulsory to wear your face mask when entering or leaving the ground and whilst moving around the ground.**
  - At all times and in all parts of Treyew Road please observe social distancing and avoid close contact with others who are not in your social bubble.
  - All spectators to report to the Track and Trace table outside of the turnstile entrance to the ground.
  - one person per household/bubble to use the black and white QR Code to register for Track and Trace - for anyone without access to a mobile phone a manual record will be made of their attendance.
  - Arrive in good time to go through all necessary entry procedures.
  - Tickets can be purchased at the turnstile 2 hours prior to kick off - card only.
  - For spectators in allocated standing areas, respond to requests to spread out or move to other areas.
  - Please observe the signage around the ground and any follow any instructions issued by the Stewards.
  - Be aware that your temperature might be taken before entry  
Be aware you might be required to wear a mask or face covering
- If you need to access any of TCFC amenities, such as toilets, food and drink outlets, check to see if any of them are not in use, and plan accordingly, please follow statutory covid 19 guidelines.
  - Remain in your seat or place at all times wherever possible.
  - If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow the signs and routes indicating which way to go
    - If you are seated, when moving past other spectators, to and from your seat, please avoid face to face contact with other spectators - sometimes called the 'brush past' - have courtesy and turn your back as you pass.
    - If you are standing, please stay in your allocated space, within your social bubble.
    - Maintain good hand hygiene – use the sanitiser dispensers provided and avoid touching your face, or handles, railings etc, whenever possible.
    - Always cover your mouth if needing to cough or sneeze.
    - Avoid hugs, high-fives and any close contact with people who are not within your social bubble.
  - If you are attending with other members of your social bubble\*\*, please make sure they all have read and understood this code of conduct.
    - At the end of match there will be 2 exits either side of the pitch clearly signed.

**\*\*Social bubble is currently defined as up to 6 people from no more than 2 households.**

Anyone who shows Covid-19 symptoms on returning home, should report to NHS 111 and inform Truro City Covid-19 Manager (Jan Rendall on 07773330012/jan.rendall@cornish-pirates.com)